

Library To Go Guidelines

Library To Go is a book delivery service to benefit residents of our community that are unable to leave their home without considerable effort or assistance. This service will include a twice-monthly delivery of books to patrons' homes.

- You must have an active library card to participate in this service.
 - If you do not have a library card and are unable to travel to the library, a caregiver or family member may obtain a library card on your behalf.
- You must live within the Jonesboro City limits to utilize this service.
- The Library To Go service is for patrons that are temporarily or indefinitely unable to leave their home without considerable effort or assistance due to illness, disability, or age.
- Books from the **Jonesboro** and **Bookmobile** branch are available to you for delivery.
- Books from other branches in our library system are not available for the delivery service.
- Book deliveries will be scheduled for the 1st and 3rd Monday of each month.
- You or a caregiver/ family member will need to be available to answer the door and accept the books upon delivery.
 - You may request contact-free delivery as long as the librarian can witness the retrieval of materials into the home before their departure.
- Once you are approved for this service, library staff will contact you to discuss delivery times and a book list will be created in your account.
- You will be able to have up to 4 books delivered to you per delivery date.
- Library staff will choose 4 available books from your book list for each delivery.
- There are 5 ways to place a book on your book list:
 - Add a book using our online catalog:
<https://libraryinjonesboro.booksys.net/opac/jpl/#menuHome>
 - View step by step instructions on our website under the Library To Go tab.
 - Add a book using the Librista App: <https://librista.com/start/index.html>
 - View step by step instructions on our website under the Library To Go tab.
 - Email sblankenship@libraryinjonesboro.org to make a request
 - Please include your name and DOB and the book title(s) and author(s) that you are requesting.
 - Call 870-206-9990 or 870-935-5133 to make a request
 - If no one answers, leave a message and someone will return your call within 2 business days.
 - Written request returned with items, which must include your name, date of birth, book title(s) and author(s).
- Only materials for the person who has applied for the service may be delivered.
- Your participation in the Library To Go service may be discontinued if:
 - You move outside of Jonesboro city limits;
 - Items are consistently damaged or lost;
 - Several delivery attempts fail;
 - Threatening behavior is displayed, whether verbal or physical.

Library To Go Guidelines

- As part of the Craighead County Jonesboro Public Library system, Library To Go adheres to the policies and procedures of the library.

Privacy Statement:

As a public institution dedicated to the established principles of intellectual freedom, the library has a responsibility to protect the private data of its patrons and allow them to access library resources and materials in a secure manner. These library values are enshrined in the Code of Ethics of the American Library Association, governed by Arkansas law, and outlined in our [Patron Confidentiality Policy](#), which is available on our library website: <https://www.libraryinjonesboro.org/>.